boomerang

boom app
lone worker

Product Information

Version 1.0

boomapp lone worker

Maintain a constant line of communication with vulnerable individuals working alone

Managing remote working and often vulnerable staff can be time consuming and costly, with no margin for error. Apps and bespoke software can be expensive to purchase and administer across a widespread user base (and rely on an individual installing and using an app, if they are using their own device). Boomerang's solution for lone working is easily adopted and made instantly accessible to lone workers. If a lone worker has failed to respond to an automated message, alerts can be quickly escalated across individuals or teams, and via multiple communication channels, to ensure that immediate action is taken when every second counts.

Boomerang's intuitive interface makes it simple to build and customise communication flows to deal with different lone working scenarios. The frequency and method of communication with the lone worker, expected responses, as well as the critical escalation flow, are all fully configurable in real time. The software also supports different methods of engagement, from tracking a known user group (based on work schedules) to self-registration by lone workers that need to engage on an ad-hoc basis for a specific lone working requirement.

Typical use cases

- **Public facing risk**
  Discreetly trigger an alert in the face of threatening or intimidating behaviour

- **Fixed location check-in**
  Request responses to periodic messages from isolated workers and escalate by exception (no response received)

- **Emergency**
  Allow a lone worker to initiate communications to relevant crisis teams when an emergency situation arises

- **Mobile working**
  Allow mobile workers travelling between locations to log on or off to the lone worker program for the period required
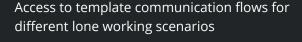
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Key capabilities

- Access to template communication flows for different lone working scenarios

- Customise templates and build new communication flows to suit specific lone working scenarios

- Restrict programme access to specific 'known' user groups or open to a wider community

- Automate engagement when registering a lone worker to identify key information such as their location

- Multi-channel engagement with single lone workers or groups of workers

- Automated escalation to crisis management team

- Self log-on and log-off access for lone workers

- Compatible with corporate devices or BYOD

- Extensive reporting and analytical data on engagements

Get started with boomApp Lone worker today

boomApp Lone Worker benefits

- Plug and Play - self-managed, out of the box solution for easy integration and rapid deployment

- Provides constant visibility into safety of lone workers

- Enables a rapid response to potential incidents

- Fully configurable and flexible for use with multiple lone working scenarios

- Accessibility - flexible control to allow access to known users or open user groups

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